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Solid wood: is a natural product, it is not a uniform or homogeneous material. Each tree, each piece of solid wood has its own unique growth. Therefore, pieces of furniture made of solid wood have special features and are unique, industrial products. The characteristics of these materials are: colour and texture varieties, adhesions, irregularities, dents (of branches), resin pockets, hair and diagonal lines, as well as tension (twirls) which are unique for each and every type of wood and growth region. These are authenticity marks which give the wood its natural beauty & in turn makes each piece of furniture a unique item.

Solid wood needs a humidity of 45%-55% average in a living environment of 18-21° . Wood responds to fluctuating room temperatures, humidity and even to the seasons of the year. Wood always "works", tensions in wood can cause warp and pulling of the wood cannot be excluded. All the afore mentioned characteristics are nature and growth related and are not ground for complaint. The operation, use, value and life expectancy of the furniture will not be influenced by these characteristics.

Details: the life of a tree is characterized in its own unique way of growth and is reflected in its design, texture and colour. No tree is the same, like no human being has the same finger print. These nature and growth properties turn each piece of furniture made from genuine wood into a unique piece of furniture with a similar but yet different look. A 100% colour and texture similarity between a sample and the actual product cannot be guaranteed.

In particular when ordering a special product groups or later complementary items, we advise the making of a colour sample. The colour play (light and dark colour, texture accents) is a typical property of the natural raw materials and are unmistakable proof that the item is genuine and is no ground for complaint.

Humidity: Wood is a natural product which constantly absorbs and separates, dependent on the humidity of the local environments. Therefore, furniture



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should not be exposed to extreme high or low humidity conditions. Wood starts "working" again and this result in: warp, open glue connections and/or cracks. The indoor climate, ideal for both human and plants is also the best for the furniture. Medics and scientists advise an average annual humidity of 45-55% with a temperature of 18-21 degrees C.

Exposure to light: Strong artificial light and in particular sunlight has influence on wood surfaces. This type of "sunburn" makes natural wood go yellow and stained wood species go pale. Protect your valuable furniture against this exposure to the sun as a 100% color authenticity with this material is impossible. The extreme radiation of the sun affects all materials. Extra precaution is necessary in light rooms with lots of glass facing south. As soon as direct sunlight appears, curtains or shutters need to be closed. Within a few weeks a surface exposed regularly to the sun can become lighter or darker.

Care and maintenance: Stains need to be cleaned right away. It is of utmost importance that spilled fluids (for example juice) are immediately absorbed with kitchen paper or a piece of cloth. No rubbing! Because the fluid will penetrate into the surface. Do not use silicon furniture maintenance supplies and never try to remove stains with solvents like spot remover, turpentine, white spirit, thinner and similar products.

Make sure that you do not put hot, heavy, sharp edges, acids or wet objects on your product. They can cause stains, dents or grooves. Spilled fluids need to be absorbed immediately and should not be allowed to dry.

In order to enjoy your piece of furniture as long as possible it is important to maintain it on a regular basis. It only takes a minor effort, regular dusting with a soft piece of cloth or with a damp shammy leather in the direction of the grains is more than sufficient. Stains can be removed with water and some natural light soap. Beware of cleaning solutions with bleach additives. In no case whatsoever use abrasive cleaning solutions.

Sincerely, PR Living Team



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